Please follow the next steps for Windows 10:

1. Open Java Control Panel
   a. Go to “Control Panel”
   
   ![Control Panel Image]

   b. While “Control Panel” is open, search for Java in the ‘Search Control Panel’ box
You should see a single entry after searching for Java, something like this:

Click on ‘Java (32-bit)’
You should see then see the Java control panel:

**Java Control Panel**

- **General**
  - About
  - View version information about Java Control Panel.

- **Java**

- **Security**

- **Advanced**

**Network Settings**

Network settings are used when making Internet connections. By default, Java will use the network settings in your web browser. Only advanced users should modify these settings.

**Temporary Internet Files**

Files you use in Java applications are stored in a special folder for quick execution later. Only advanced users should delete files or modify these settings.

**Java in the browser is enabled.**

See the Security tab

**OK**  **Cancel**  **Apply**
2. Go to “Security” Tab, and click on the “Edit Site List...”
Applications launched from the sites listed below will be allowed to run after the appropriate security prompts.

FILE and HTTP protocols are considered a security risk. We recommend using HTTPS sites where available.
   a. Click on “Add” button and type or paste the URL.

   ![Image of Exception Site List window showing the URL added]

   b. Then Click on “OK” in the “Exception Site List” and “Java Control Panel”.

4. Please try to open INB again.